

30th August 2012

To whom it may concern,

Re - Good London Builders

I appointed Good London Builders having seen their advertisement in House and Garden. From the outset Rory Gordon (Managing Director) and the GLB team were extremely helpful, enthusiastic and professional and this was sustained throughout the project.

The initial pre-build process with Rory was a particularly valuable in terms of discussing and agreeing how GLB would deliver the project, as well as identifying potential issues that I hadn't considered.

The project had its complications due to permission requirements from the freeholder as well as my desire to alter existing elements that had been made bespoke by suppliers. The GLB team excelled in taking on the workload needed to resolve these issues, contacting and liaising with the various suppliers in order to deliver excellent solutions to achieve the brief.

I had very high requirements for quality of finish as well as design features and the GLB team were excellent in their ability to think through and deliver what I consider to be a really wonderful product.

The overall project management was excellent and ensured the process ran extremely efficiently. As a busy person this was an invaluable service. Information was handled concisely and clearly, so as to make my role as minimal as possible. The GLB team did a great job of making sure that I had made decisions on critical elements in good time, so that the whole project moved along smoothly. Crucially, I did not need to worry about the logistics of the build as GLB took care of all of this.

I thoroughly enjoyed working with Rory and his team and would definitely recommend anyone appoint them for their project, especially if you are looking for a high end and efficient product delivery.

Yours sincerely



Nick Johnson