

Ben and Susie Green
59 Wakehurst Road
London
SW11 6DA

29th November 2011

Dear Sir,

We employed Good London Builders in July of this year to help us with the development of an investment property we had purchased and had rented out for a number of years. The property was tired and needed a refurbishment to optimise the resale value. We also wanted to increase the size of the kitchen and create something of an impact for the property that we felt an impressive kitchen would deliver.

Given it was an investment property we obviously had to keep an eye on the costs and Rory Gordon (GLB's MD) was really helpful in bringing in some cost effective solutions even at the pre-build stage. He introduced us to a surveyor who was easily able to plan the build in good detail to allow the builder to quote on it correctly. Using a surveyor, rather than an architect, saved us a considerable amount and, because the proposed works were not that complicated, was perfect for our requirements.

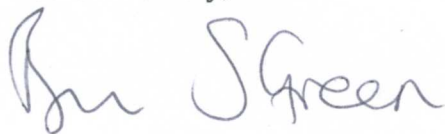
Having got planning permission we met one of Rory's recommended teams and worked with them to finalise costs before commissioning them. We also retained Rory for his project management service, which was of great benefit to us. We are busy people and to know that the project was being run effectively and efficiently on our behalf was a great comfort. Rory is a very detailed guy and was on site daily. He gave us updates every day so we could really see the project progress.

Rory's advice and help on sourcing materials, appliances and even a cost effective solution to the kitchen were hugely beneficial and saved us a lot of time and money.

The whole build was delivered on time and on budget and the results are really excellent. The property is on the market as we speak and we are looking forward to a speedy sale!

We really enjoyed working with Rory and would highly recommend Good London Builders.

Yours sincerely,

A handwritten signature in blue ink that reads "Ben and Susie Green". The signature is written in a cursive, flowing style.

Ben and Susie Green