

42 Foxbourne Rd,  
London,  
SW17 8EW.

16th July 2008

To whom it may concern,

We appointed Good London Builders in late 2007 to help us with a loft conversion and major refurbishment to our house. A few years ago we had the side return and new kitchen installed in our house but we were frustrated by the process that we went through with the builders that we had appointed. This time we were therefore looking for a much smoother process, with much less interaction with the builder.

Appointing Good London Builders and working directly with Rory Gordon really solved all these previous problems for us. Rory introduced us to architects, structural engineers and builders. He then took charge of the project and arranged for meetings for us, only when we were required to make decisions, at times and locations that worked for us.

Having got all the plans and permissions approved and granted we then went through the quote process and chose one of Rory's recommended teams of builders. Work then started and the build process was closely monitored by Rory who updated us on almost a daily basis with photographs of progress. Any issues that arose were raised and discussed promptly so that we understood what our options were and the whole process was far less stressful than anything we had experienced before. Rory would even come to our rented house or my husband's office with samples for approval to make our lives easier.

The job was finished on time and the work is terrific. We are really pleased with the job that Good London Builders delivered and would highly recommend Rory Gordon to orchestrate and oversee any residential development.

Kind regards,



Nancy Tidy